

Questions about concussion services

- Will a medical professional (doctor or nurse practitioner) be involved in my care?
- Which healthcare providers offer concussion care at the clinic?
- What types of services does the clinic offer?
- Will everyone here work as a team to support me and my care?
- How long will it take for me to be seen by someone at the clinic?
- What services are covered by OHIP? By group benefits? By other insurance? By myself?

NOTES:

→ TIP #3:

A medical professional such as a doctor or nurse practitioner should be directly involved in your care. They may be at the concussion clinic you are getting care at or at your main health office. They should receive information from others involved in your care.

→ TIP #4:

Some services are not covered by OHIP. It is a rule that healthcare providers tell you how much these services cost and provide you with options to consider.

Questions about ongoing concussion care

- If I have problems that no one at the clinic can help me with, will you be able to refer me to the appropriate healthcare provider?
- Will I still be able to receive care at this clinic even if I get referred to someone else?
- What happens while I am waiting for the referral appointment?

NOTES:

→ TIP #5:

For you to feel better, healthcare providers involved in your concussion care need to talk to one another and work as a team. It is important for healthcare providers to:

- make sure you have the services you need during your recovery
- work with you on things that may be hard in your day-to-day activities
- always connect with the other team members who are helping you to get better
- work with the doctor or nurse practitioner who will clear you to go back to work, school or play

